# Connecting to a BrickStor Appliance using Windows Computer Management and Closing Open Files

When going through this process, it is required for the user account which is being used to access the BrickStor through Windows Computer Management to be in a group that is listed in the local SMB administrators group or the user account itself is explicitly listed. By default, "Domain Admins" should be joined to this group. Refer to the "**Verifying and Modifying the built in administrators group"** section if you experience issues
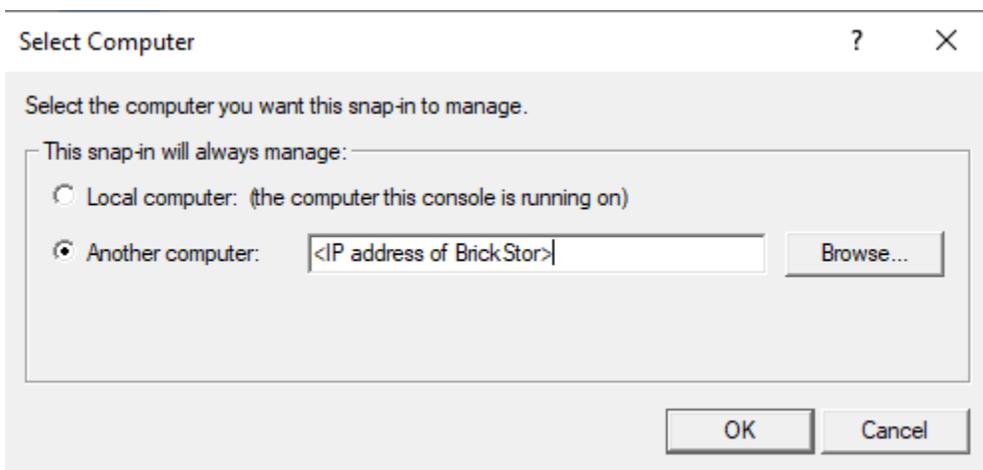
1. Open Windows Computer Managements application. This can be done by searching for Computer Management using the Windows search bar.
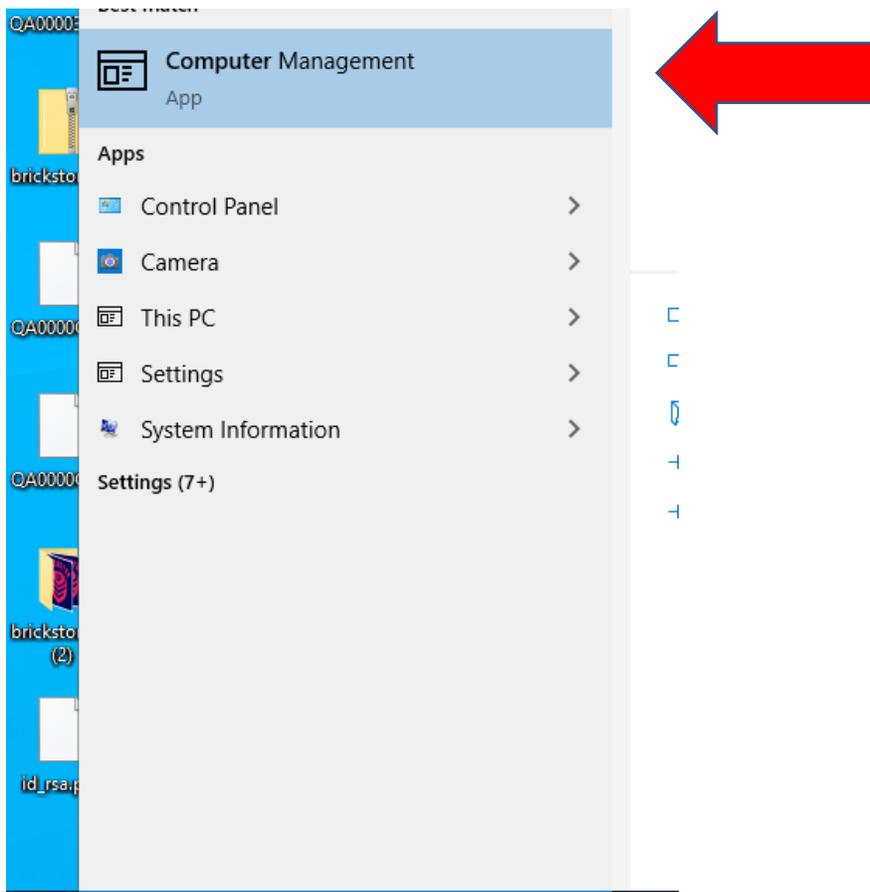
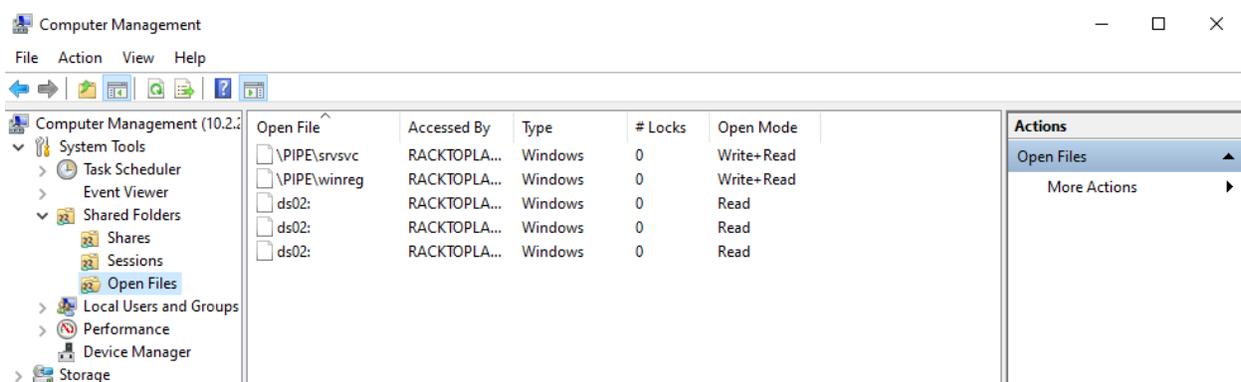2. Click the Action drop down menu and click "Connect to another computer"
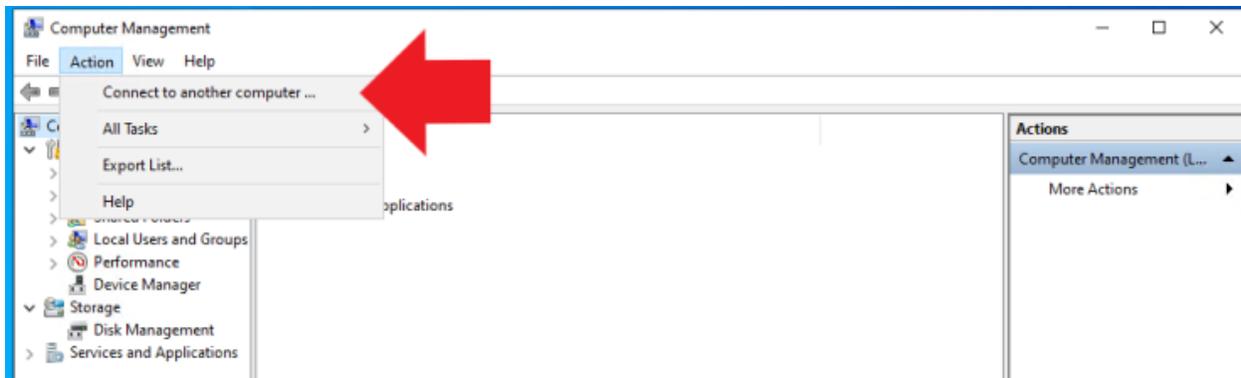
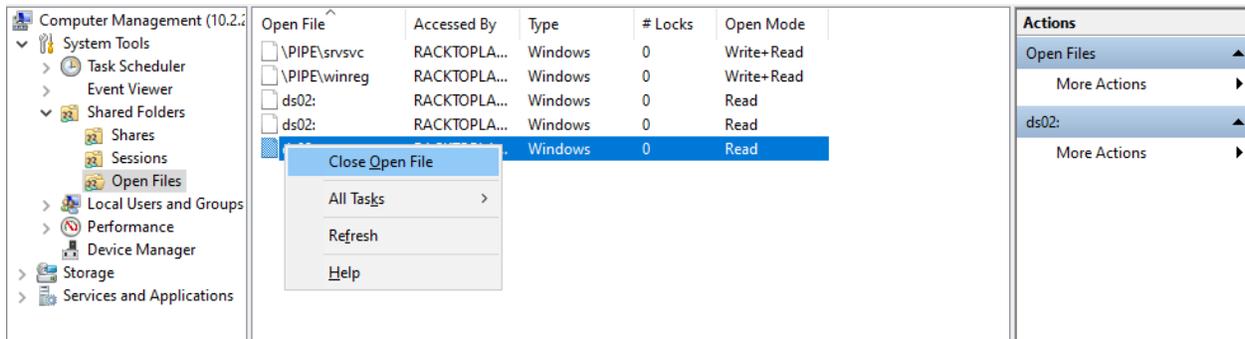3. Enter the IP address of the BrickStor and click OK

***When you connect there may be a warning, but this is normal and shouldn't functionality.

4. Expand the drop downs on the left for System Tools -> Shared Folders. From here select "Open Files" to close specific files held open by a user

5. Right click on the open file you want to close and click "Close Open File"

If you encounter a permission error when trying to close the file, we may need to make adjustments to the built in administrators group on the BrickStor.

Verifying and Modifying the built in administrators group

First, we need to check the local administrators group on the BrickStor. The following commands need to be run from an ssh session to the appliance

smbadm show -mp administrators

This will show us all users and groups assigned to the built in group. There will need to be a group that contains the user account you are using, or the user account explicitly listed under members. There is a chance that no accounts are listed as members. In order to add an account to this group you can use the command below. The example is adding "Domain Admins" from the racktoplabs.com Domain

smbadm add-member -m "Domain Admins@racktoplabs.com" administrators

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root@bsterling02:~# smbadm add-member -m "Domain Admins@racktoplabs.com" administrators
root@bsterling02:~# smbadm show -mp administrators
administrators (Members can fully administer the computer/domain)
        SID: S-1-5-32-544
        Privileges:
                SeTakeOwnershipPrivilege: On
                SeBackupPrivilege: On
                SeRestorePrivilege: On
                BypassAclRead: Off
                BypassAclWrite: Off
        Members:
                Domain Admins@racktoplabs.com
```

After the proper account is added to the SMB administrators group, you'll need to disconnect from the Computer Management App and reestablish the connection.